

## **FREQUENTLY ASKED QUESTIONS – PARENT PROGRAM**

**I have completed the Respect in Sport Activity Leader Program, is this sufficient for satisfying the parent program as well?**

*This program is tailored to the Role of the parent, providing information specific to the parental involvement, while the Activity Leader program has a different focus. During the introduction of the module, the differences are outlined. While there are some commonalities in messaging, the message is positive, and is only reinforced through repetition.*

**Why am I required to complete the Program?**

*In addition to being an OMHA condition of participation, it provides tools to deal with various situations that could arise in the course of your child's participation in hockey, both as a parent, and in any leadership role you may have. This is a positive program to make good parents better, and will empower all of the good parents in the organization. Beyond hockey, this will contribute to the greater good of all parents in the wider community. This is also a significant step toward the long-term goal of social and culture change.*

**What will happen if I do not complete it by the specified compliance deadline?**

*After the deadline for compliance, participation may be denied until such time as the program has been completed.*

**How do I complete the Parent Program?**

*The program can be accessed through the OMHA website ([www.omha.net](http://www.omha.net)). It is a one hour online curriculum with both audio and visual features that allows flexibility and does not have to be completed in one session.*

**Is this required every year?**

*No, once you have completed it you are certified and there are currently no plans for requalification/recertification.*

**My child is 18 and is a registered player, am I still required to complete the Program?**

*Completion of the Parent Program is not required for parents of players aged 18 and above.*

**What if the household/individual has no access to a computer/internet?**

*Most public libraries provide internet access. Additionally, your local minor hockey association may also be able to assist by providing opportunities to use their computer(s) if they have one in their office and a convenient time can be arranged to access. Other options include schools and friends.*

**What if I have dial-up internet connection?**

*The program is designed to be accessible by either high speed or dial-up.*

**What if I do not have strong computer literacy skills?**

*Utmost attention to detail was taken to ensure the program was designed to make the program user friendly. If issues do arise there is online help available as well as a 24/7 1-800 support number.*